

Moving & Setups Customer Survey Form

To help us improve our Moving & Setups service to your department, we're asking for your personal feedback about the service you received on this specific service request. Thank you for your assistance.

Customer Name _____ Building _____ WR # _____

Email Address: _____

Please use the following scale to provide a numerical score to answer each question below.

Customer Expectations

Below – Met - Exceeded

1 - 2 - 3 - 4 - 5

Was your Moving & Setups Supervisor courteous and professional?	
Were you satisfied with the communication with our Management Team?	
Were you satisfied with the quality of the job the Moving Crew did for you?	
Were you satisfied with the amount of time used to complete the job?	
Were the Moving Crew members courteous and cooperative during the job?	

Please provide below any comments or suggestions that you have for improving our service to your department.